



Orange County Community Action Low-Income Home Energy Assistance Program (LIHEAP)



LIHEAP is a federally-funded program, providing financial assistance to low-income households in meeting the costs of home heating and cooling for Orange County residents.

To be eligible for LIHEAP, household income may not exceed 150% of the federal poverty level. This represents a gross income of \$19,320 per year for a household of one and \$39,750 per year for a household of four.

Clients can submit online applications Monday through Wednesday from 8:00 a.m. to 12:00 p.m. at www.ocfl.net. Clients may request a written application mailed out to them if needed. They can request it by calling LIHEAP at (407) 836-7429. Phone lines are open from 8:30 a.m. until 12:00 p.m. Monday to Friday.

Note - currently there are no face to face interviews due to COVID-19

This Low-Income Home Energy Assistance Program is supported by the Florida Department of Economic Opportunity of the U. S. Department of Health and Human Services as a part of an award totaling \$5,182,486 with an additional 11% financed from Orange County Government.

Required Documents to apply for assistance:

- Current photo identification of applicant
- Proof of Social Security Numbers for all household members (preferred Social Security Cards)
- Proof of income for all household members
- Current utility bill
- Current Utility Reimbursement information for Section 8 and/or Public Housing

LIHEAP Home Energy Credit

One benefit per calendar year:



This assistance helps eligible households in meeting the costs of home energy.

Benefits range from \$200 to \$600

Note - An emergency or crisis is not an eligibility requirement for this type of assistance.

LIHEAP Crisis Assistance

This benefit can be used to pay past due electric and gas bills, deposits, and reconnections.

Gas bills can be paid in the Heating Season only if the gas is used to heat the home.



Heating Season - October 1 - March 31

Eligible clients can receive multiple benefits up to \$5,000 (subjected to availability of funds).

Note - Seniors 60 years or older can apply for LIHEAP and/or the Elderly Home Assistance Program (EHEAP). Please contact the Osceola Council on Aging @ (407) 846-8532.

Weather-Related Conditions Assistance



This is used upon declaration or order by the Florida Department of Economic Opportunity, Governor or President, that a crisis or emergency exists due to weather – related conditions.